



Liberty County Teachers Federal Credit Union

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To our valued members,

Liberty County Teacher's Federal Credit Union understands that the Coronavirus (COVID-19) pandemic is a growing health concern. At LCTFCU, the safety of our members as well as our employees is our top priority. I want to personally share some actions that LCTFCU is taking to protect and assist our members and employees.

- LCTFCU is actively monitoring the latest reports from the Centers for Disease Control (CDC) and World Health Organization (WHO) as well as other public health agencies and following their recommended guidelines.
- We have enhanced our cleaning procedures as well as making sure there are sufficient cleaning and sanitation supplies for both employees and members.
- We have suspended all credit union related travel as well as credit union sponsored events.

If you find yourself impacted by COVID-19 and need our support, we're here to help. Please contact us about financial assistance programs or low interest loans that may be available to you.

In addition we would like to strongly encourage you to use our digital tools for self service and remote banking. You can access your accounts online at www.libertycu.com or by using our mobile banking app to view transactions, check balances and make payments. We also have a 24 hour automated phone line that can be accessed by calling our main number and selecting option 1. Debit cards are also a convenient way to access your account for both online and face to face transactions.

We will continue to closely monitor the situation and evaluate additional measures to support our members.

As always, Liberty County Teacher's Federal Credit Union is here to help. It is our honor and privilege to serve you, particularly during challenging times, and we thank you for being a part of the LCTFCU family.

Sincerely,


Cathy Thibodeaux
Interim President